

TECHNICAL SHEET

BASIC DATA

Type:	Catamaran
Year:	2015
Name:	Fiordos del Sur
Shipyard:	Unidelta-Buenos Aires
Material:	Aluminium

DIMENSIONS

Length:	26,35 mts.
Beam:	8,20 mts.
Draft:	1,20 mts.

CAPACITY

2nd Floor: Cabin:	48 Seats
1st Floor Cabin:	120 Seats
Bathrooms:	3
Decks:	2

PROPULSION

2 Volvo Penta D13 C4-A MP engines, 1,030 kW of power

Our navigation departs from the heart of Puerto Natales and then travels the full length of the Fiordo de Última Esperanza towards Parque Nacional Bernardo O'Higgins.

This enigmatic navigation begins early in the morning from Muelle Prat de Puerto Natales (EPA). This journey will allow us to discover Glaciar Balmaceda and Glaciar Serrano, which are part of Parque Nacional Bernardo O'Higgins, accessible only by sea. This park has a total area of 4,300,000 hectares, making it the largest park in Chile and one of the four largest in the world. This protected area includes glaciers from Campos de Hielo Sur, the largest ice mass in the Americas.

Our excursion includes a beautiful journey of approximately 6 hours in total through the Fiordo de Última Esperanza, giving us the opportunity to see along the route buildings belonging to the former Frigorífico Bories, several Patagonian estancias, glaciers, waterfalls and a colony of imperial cormorants.



During this wonderful journey, we will disembark to visit the imposing Glaciar Serrano for approximately one hour, following the established trail to reach the closest point to this giant mass of ice. Upon returning to the vessel, we will admire Glaciar Balmaceda and enjoy an exquisite whisky with ancient ice before beginning the return to Puerto Natales.

ITINERARY

06:30 Check-in at Muelle EPA (Maritime Terminal)
07:00 Departure from Puerto Natales
09:00 Arrival at Puerto Toro
09:15 Disembarkation and visit to Glaciar Serrano
10:30 Boarding for the return trip to visit Glaciar Balmaceda and return to Puerto Natales
13:30 Arrival in Puerto Natales

RATES

ADULTS:	$120.000
CHILDREN (5 to 12 years)	$ 60.000
INFANTS (0 to 4 years)	FREE

Included
- Coffee or tea with a sweet snack
- Whisky with millenary ice
- Entrance fees to Parque Nacional Bernardo O'Higgins
- Port fees

RESERVATION, PAYMENT AND CANCELLATION POLICIES

- The Balmaceda and Serrano Glacier Navigation operates from October 1st to April 30th.
- Departures operate with a minimum of 20 passengers throughout the season.
- Daily departures are scheduled.
- All passengers must check in at 6:30 a.m. at Prat Pier in Puerto Natales (EPA).
- Child fares are non-commissionable.
- Reservations must be requested at glaciares@lagogrey.com and are subject to prior confirmation.
- The service operates normally on Christmas and New Year's dates.
- In the event of cancellation due to weather conditions or failure to reach the minimum number of passengers, a date change or a 100% refund of the amount paid can be arranged.
- To confirm a charter, a 50% non-refundable deposit is required, with the remaining balance subject to the general payment policies.
- The service is subject to weather conditions.
- The indicated schedules are approximate and may be modified due to weather conditions or other circumstances.
- Children under 12 years old must be accompanied by an adult.

1. RESERVATION GUARANTEE AND PAYMENT TERMS

- Turismo Lago Grey S.A. is not responsible for any extra costs that a navigation suspension may cause.
- Individual reservations must be paid 7 days before the service; for groups, payment is required 15 days before the service.
- Reservations confirmed less than 7 days in advance must be paid within a maximum of 24 hours after confirmation of the reservation.
- Reservations confirmed less than 72 hours in advance must be paid on the same day as the request, before 22:00 hrs.
- A reservation that is not paid within these deadlines may be cancelled without prior notice, and any deposits that have been paid will not be refunded. Without prejudice to the above, Turismo Lago Grey S.A. reserves the right to require 100% of the total reservation value in advance or whenever it deems appropriate.
- All payments and/or deposits must be reported by email to fiordospnt@lagogrey.com with the corresponding details.

2. CANCELLATION AND MODIFICATION POLICY

In the event of reservation cancellation, an out-of-deadline cancellation fee will be charged as follows:

INDIVIDUALS (1 to 6 pasajeros)	
0 to 6 days:	100%
More than 7 days:	0%

GROUPS (7 passengers or more)	
0 to 14 days:	100%
More than 15 days:	0%

In the event that the Navigation is suspended due to weather conditions or because the minimum number of passengers required for departure is not reached, the activity costs will be refunded only to the requesting company and not to the passenger. (For individual clients, the refund will be made directly according to the payment method used).

Turismo Lago Grey S.A. is not responsible for any additional costs that may arise as a result of a navigation cancellation.

FDS FIORDOS DEL SUR



INFORMATION AND RESERVATIONS
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