

NAVIGATION

AM

- 7:00 Check In Bus Sur Terminal
- 6:45-7:45 Pick Up PLUS Clients
- 8:00 Depart Punta Arenas
- 9:30 Arrive to Island
- 10:30 Depart Island
- 12:00 Arrive to Muelle Prat

NAVIGATION

PM

- 13:30 Check In Bus Sur Terminal
- 13:15-14:15 Pick Up PLUS Clients
- 14:30 Depart Punta Arenas
- 16:00 Arrive to Island
- 17:00 Depart Island
- 18:30 Arrive to Muelle Prat

PLUS CABIN PRICES*

ADULTS: \$120.000
CHILDREN (ages 5 to 12) \$60.000

Includes regular transfer IN/OUT to the pier + 1 snack per person

TOURIST CABIN PRICES

ADULTS: \$95.000
CHILDREN (ages 5 to 12) \$47.500

Includes IN transfer to the pier from Bus Sur Terminal

RESERVATION, PAYMENT, AND CANCELLATION POLICIES

- Navigation to Magdalena Island operates from 10/01/2023 to 3/31/2024
- AM departure without any passenger min. from 11/01/2023 to 2/28/2024
- PM departure with a minimum of 20 passengers throughout the season
- The child rate is non-commissionable
- Tourist rate passengers must check in at Bus Sur Terminal (Av. Colón 842) at the specified check-in time. Upon return from the tour, they must walk out of Prat Pier
- Reservations must be requested at fiordos@lagogrey.com and are subject to prior confirmation
- In case of inability to disembark on the island due to weather conditions, 50% of the paid amount will be refunded

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- To confirm a charter, it is necessary to pay 50% in advance (non-refundable) and the rest according to general payment policies.
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1. RESERVATION GUARANTEE AND PAYMENT TERMS

- Individual reservations must be paid 7 days before the service, for groups, payment is required 15 days before the service
- Confirmed reservations less than 7 days out must be paid within a maximum of 48 hours before the service date
- Confirmed reservations with less than 72 hours must be paid on the same day of the request before 10:00 p.m.
- Reservations not paid within these deadlines may be canceled without

- prior notice, and the deposits that have been paid will not be refunded under any circumstances
- Notwithstanding the above, Turismo Lago Grey S.A. reserves the right to demand payment of 100% of the total value of the reservation in advance or when it deems appropriate
- All payments and/or deposits must be reported by email to fiordos@lagogrey.com with the corresponding details

2. CANCELLATION AND MODIFICATION POLICY

In case of reservation cancellations, a cancellation fee will be charged outside the deadline as follows:

INDIVIDUALS		GROUPS	
(1 to 6 passengers)		(Starting at 7 passengers)	
0 to 6 days:	100%	0 to 14 days:	100%
More than 7 days:	0%	More than 15 days:	0%

In case of navigation suspension due to weather conditions or not reaching the minimum number of passengers required for departure, the costs of the activity will be refunded only to the requesting company and not to the passenger (in the case of private clients, the refund will be made directly according to the payment method used).

Turismo Lago Grey S.A. is not responsible for the extra costs that a navigation suspension may cause.

COMPANY DETAILS	LEGAL REPRESENTATIVE
Name/Legal Entity:	Name:
Business:	RUT:
RUT:	
Address:	
Billing Contact Phone Number:	Signature

*By signing this document, you agree to the commercial policies of Turismo Lago Grey S.A.



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FDSII
FIORDOS DEL SUR

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