



NAVIGATE TO GLACIERS,  
*Balmaceda  
and Serrano*  
ABOARD CATAMARAN, **FDSII**  
FIORDOS DEL SUR

## DATA SHEET

### BASIC INFORMATION

Type: **Catamaran**  
Year: **2012**  
Name: **Fiordos del Sur II**  
Shipyard: **Tecnao - Buenos Aires**  
Material: **Aluminum**

### DIMENSIONS

Length: **24.04 meters**  
Beam: **8.5 meters**  
Draft: **3.2 meters**

### CAPACITY

VIP Cabin: **24 Seats**  
Tourist Cabin: **92 Seats**  
Bathrooms: **2**  
Decks: **2**

### PROPULSION

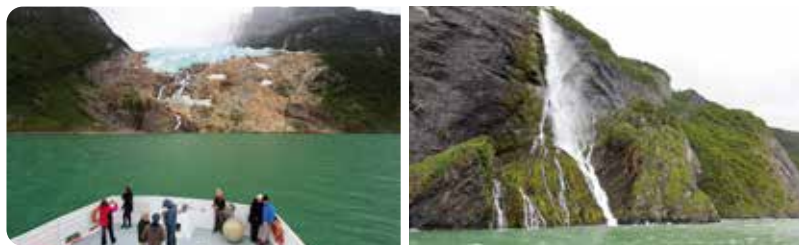
2 Volvo Penta Engines  
884 Kw

Setting sail from the heart of Puerto Natales, this enigmatic navigation travels through the Última Esperanza Fjord to Bernardo O'Higgins National Park. Beginning early in the morning from Prat Pier (EPA), you will spend the day sightseeing the Balmaceda and Serrano Glaciers in Bernardo O'Higgins National Park, accessible only by sea. Bernardo O'Higgins National Park totals 4,300,000 hectares, the largest national park in Chile and the fourth largest in the world. The protected area includes Campos de Hielo Sur, the largest ice field in America.

The excursion lasts for approximately seven hours, journeying through the beautiful, Última Esperanza Fjord, giving you the chance to see old Frigorífico Bories buildings, various small ranches, glaciers, waterfalls, a colony of imperial cormorants and a small colony of sea lions resting on rocks.

Passengers will disembark and walk for an hour and a half to see the imposing Serrano Glacier up close. Once aboard again, you will enjoy a tasty lunch and whiskey with millennial-old ice before returning to Puerto Natales.





DEPARTURES		PRICES
MONDAY TUESDAY THURSDAY FRIDAY SUNDAY	8:00	Check-in at Arturo Prat Pier (EPA)
	8:30	Depart
	11:00	Arrive to Toro Port & begin hike
	12:30	Finish hike & embark for return journey
	13:30	Lunch aboard
	16:00	Arrival to Puerto Natales
		<b>ADULTS:</b> \$125.000 <b>CHILDREN (5 to 12-years-old)</b> \$ 62.500 <b>INFANTS (0 TO 4-years-old)</b> FREE <i>Includes coffee or tea, cookies, lunch aboard, whisky with ice, Bernardo O'Higgins National Park entry tickets and port taxes</i>

## RESERVATION, PAYMENT AND CANCELLATION POLICIES

- The Balmaceda & Serrano Glacier Tour operates from 10-15-2022 to 4-10-2023.
- A minimum of twenty passengers is required to depart all season.
- There are departures on Mon., Tues., Thurs., Fri. & Sun.
- Every passenger should arrive at 8:00 hrs. to Prat Pier, Puerto Natales (EPA).
- The children's rate is without commission.
- Reservations must be requested at [canalsfds@lagogrey.com](mailto:canalsfds@lagogrey.com) and are subject to prior confirmation.
- It operates normally on Christmas and New Year's dates.
- In case of cancellation due to weather conditions or not reaching the minimum number of passengers, you can change dates or refund 100% of the value paid.
- To confirm a charter, it is necessary to pay 50% in advance (non-refundable) and the rest according to general payment policies.
- Service is subject to weather conditions.
- Reported schedules are referential and may be modified due to climatic or other factors.
- Children under 12-years-old must be accompanied by an adult.

### 1. RESERVATION GUARANTEE AND PAYMENT TERMS

- Individual reservations must be paid 7 days before the service. In the case of groups, payment will be required 15 days before the service.
- Reservations confirmed less than 7 days beforehand must be paid within a maximum period of 24 hours after the reservation confirmation.
- Reservations confirmed less than 72 hours beforehand must be paid the same day of the request before 22:00 hrs.
- A reservation that is not paid within a payment term may be canceled without prior notice and any paid deposits will not be refunded to the purchaser.
- Notwithstanding, the foregoing Turismo Lago Gray SA reserves the right to demand payment of 100% of the total value of the reservation in advance or when it deems it convenient.
- All payments and/or deposits must be reported by email to the address, [canalsfds@lagogrey.com](mailto:canalsfds@lagogrey.com) with corresponding details.

### 2. CANCELLATION AND MODIFICATION POLICY

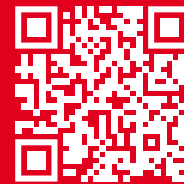
In cases of reservation cancellations, a penalty will be charged for late cancellation according to the following:

INDIVIDUALS	GROUPS	
(1 to 6 passengers)	(From 7 passengers)	
From 0 to 6 days: 100%	From 0 to 14 days: 100%	In case of suspension of the navigation for climatic reasons or for not reaching the minimum number of passengers for the departure, the costs of the activity will be reimbursed only to the requesting company and not to the passenger. In cases of private customers, the refund will be made directly according to the payment method used.
More than 7 days: 0%	More than 15 days: 0%	

**Turismo Lago Gray SA is not responsible for extra costs that a navigation suspension may cause.**



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